

DELIVERING THE IMPOSSIBLE: CANADA TO GREECE WITHIN JUST 48 HOURS

- Priority Freight cut transport time in half to deliver within client deadline, avoiding an AOG situation
- Close relationships maximised speed and minimised the impact of delays
- Client was 'extremely satisfied' with the results



Priority Freight was recently put to the test when it was approached by a well-known airline to deliver 600kg of aircraft landing equipment from Toronto, Canada to Athens, Greece within just two days. With the standard delivery time for this journey being three to four days, the Priority Freight team had to pull out all the stops and find ways to cut this time in half.

Using their extensive network and close relationships within the industry, the experts at Priority Freight were quick to build a bespoke solution for the client. The consignment was picked up same day in Canada, before being transported, by truck, to Toronto. From there, it was delivered via an express service to London Heathrow Airport, on board a leading international carrier.

With the aircraft landing equipment safely delivered to the UK, it was up to the fast-acting Priority Freight team to attain all approvals and flight permits as quickly as possible, minimising any potential delays in delivering the items to the final destination. With all of the paperwork in hand, Priority Freight faced an unavoidable delay

in recovering the consignment, due to low man-power on the ground at the airport.

Now behind schedule, calculations determined that the original truck booked to deliver the consignment to Birmingham Airport would no longer reach its destination in time.

With the 48-hour deadline looming, the Priority Freight team pulled out all the stops to source an alternative solution that could deliver in time to load onto the chartered flight to Athens before it took to the air.

Through the expertise and professionalism of Priority Freight's team, the client received their landing equipment within the time-critical deadline, allowing them to recover their maintenance schedule and preventing aircraft on ground (AOG), saving them from extensive financial repercussions.

The well-known airline was so happy with the results they personally wrote to Priority Freight to say they were, "extremely satisfied with the performance" and "would highly recommend" its services.

Working around the clock, the team:

- Demonstrated strong relationships with local suppliers, thus helping the client to recover their maintenance schedule
- Worked with crucial airport connections to attain approvals and flight permits, minimising potential delays
- Provided regular updates to the client throughout the flight progress
- Displayed great teamwork to ensure that the client was highly satisfied